



NOTICE TO RESIDENTS REGARDING CHANGES IN TRASH SERVICE (beginning January 1, 2019)

- **On November 13, 2018, the McCordsville Town Council voted to enact a trash collection fee starting January 2019. The new monthly fee per household will be \$10.18, which will not go up for four years.**
- **The trash collection fee will be included on the sewer bill/storm water bill for those on sanitary sewer and will be included on the storm water bill for those on septic.** Customers on septic will now be receiving a monthly \$7.50 bill for storm water (which had been paid every six months), along with the \$10.18 for trash service.
- **Prior to January 1, 2019, each home should receive a free 96-gallon trash container from CGS.** A flyer was attached to the toter when it was delivered to your home. Additional trash toters are available through CGS for an additional monthly fee. **For questions regarding trash service or the new toter system, please contact CGS at 1-800-453-5575.**
- **Trash toters must be set out by 6:00 am each Wednesday.** If the toter is placed at the curb after 6:00 am on Wednesday, CGS will not be required to return to pick up the trash.
- **CGS allows residents one bulk item per month on the first Wednesday of every month.** Items must be able to be loaded into the truck by one individual. No household move-outs or construction material will be accepted. A list of what bulk items will be collected is on the back of this letter. **Additional bags or bulk items MUST have stickers.** If there is no sticker on additional bags or on a heavy trash item the bags or items, CGS will not take the items.
- **If you have more than one bulk item, bulk item stickers are \$15.00 plus tax each.** Town Hall accepts only cash or check for the purchase of stickers. No credit cards are accepted for purchase of stickers at Town Hall. Bulk item stickers are also available through CGS's website (www.cgsservices.com) or by calling CGS toll free at **1-800-453-5575**. Please note that when purchasing stickers through CGS directly there is a \$20 minimum order without a handling fee and a \$3 handling fee for amounts less than \$20. Residents will not incur a handling fee if purchased directly at the McCordsville Town Hall (6280 W 800 N).
- **For additional bags, Tag-a-bag stickers are \$1.00 plus tax per sticker.** One sticker is needed per bag. Tag-a-Bag stickers can be purchased at Town Hall or by calling CGS toll free at **1-800-453-5575**. Town Hall accepts only cash or check for the purchase of stickers. No credit cards are accepted for purchase of stickers at Town Hall.
- **Please note that for bulk item stickers and Tag-a-Bag stickers purchased at Town Hall, residents must pay with cash or check.**
- **CGS will pick up one Christmas tree during the season.** Grass, shrubbery cuttings, and leaves must be in bags inside the trash tote. Limbs and sticks set out for collection must be no longer than 3 feet and tied in bundles with each bundle counting as one item for pick up purposes. Additional bundles of brush will need to have tag placed at the top end of the brush closest to the street curb.
- **Recycling is also a good option!** One great way to cut down on the amount of trash you set out is to recycle. Residents can contract individually with CGS for curbside recycling services OR drop off recyclables in the recycling containers located at Town Hall. **The recycling containers at Town Hall allow residents to recycle without the monthly subscription and residents can co-mingle their recyclables.** The cost for individually contracted service is \$12.95 per month; residents can use regular disposal bags with CGS Recycle Stickers. For an additional \$3.00 per month charge, a 96-gallon tote is available. Contact CGS at 1-800-453-5575 for more information on the recycling services.

Typical Household Bulk Items Include:

- Microwaves
- Fans
- Lamps
- Lawn furniture
- Gardening Tools
- Children's toys
- Blinds
- Hot water heaters
- Household furniture- no sofa over 80" and no hid-a-bed/sleeper sofas
- Mattresses and box springs, bed frames
- Rugs (MUST be rolled and tied – no larger than 8' x 10')
- Bikes
- Other acceptable items that will not require more than one person to lift due to weight or size of the item

Example of Large Heavy Bulk Items that may require special handling:

- Appliances – Refrigerators/freezers must be tagged by licensed technician that Freon has been removed.
- Large and/or heavy furniture – such as sofas over 80" – hide-a-beds/sleeper sofa
- Any item that cannot be lifted by one individual due to weight and/or size of the item

Please contact CGS Services at 800-453-5575 to make arrangements for any item that requires special handling

(Construction debris, remodeling material, liquid material or hazardous materials will **NOT** be taken)

2018 Holidays for CGS Services

January 1st, Tuesday - New Year's Day – Service will be changed to Thursday, January 3rd

May 27th, Monday - Memorial Day – Service will be changed to Thursday, May 30th

July 4th, Thursday - the 4th of July – No change in service

September 2nd, Monday - Labor Day – Service will be changed to Thursday, September 5th

November 28th, Thursday - Thanksgiving – No change in service

December 25th, Wednesday - Christmas – Service will be changed to Thursday, December 26th

CGS also posts collection changes in the event of a weather emergency. You can find that information on their website at www.cgsservices.com. You can also sign up for CGS's text notification program to receive a text message when routes are cancelled or changed due to weather or the holiday schedule – text CGS to 36000. If for some reason trash collection was missed (other than having it out after 6:00 am) you can email CGS at dispatch@cgsservices.com or call 765-763-6258, ext. 233