



October 1, 2024

Snow Removal Policy

The Public Works Department (DPW) always makes collector and arterial roads the priority due to road speeds and volume of traffic. Crews will continue to work on these roads until the snow event has stopped. Crews are called out for slick roads, icing conditions, and accumulations. Snow plowing is triggered by measurable accumulation of a minimum 3" as measured at the Wastewater Treatment Plant and 600N & 600 W intersection.

Plows are called out to subdivisions and neighborhoods after a snow fall of at least 3 inches and all collector and arterial roads have been cleared, maintained, and salted (if necessary).

DPW clears only the streets that have been turned over to the Town from the developers and have not been excluded within their respective Planned Unit Development (PUD). Most HOAs are responsible for snow removal within their subdivision. An HOA has the right to hire a contractor at their own expense to expedite snow removal as the Town priorities will always be arterial and collector roads. If uncertain who is responsible for snow removal in your sub-division, please contact your HOA to find out details.

When clearing your driveways and sidewalks, please throw the snow into your yards, otherwise Street Department crews must take extra time to come back, and the snow could be plowed back into your driveway.

Within subdivisions we first plow the middle of the streets, then return with a second or third pass to clear as close to the curbs as possible. We try to clear the snow away as close to the mailbox as possible to allow the mail carriers enough room for delivery. However, it is the homeowner's responsibility to shovel out their mailbox for delivery.

Please note that vehicles parked in the street will be plowed in. Please reference town [ordinance 040814](#). **When orange or red travel advisories are issued for Hancock County, on-street parking shall be prohibited.** Leaving vehicles parked in the roadway could result in a fine and/or impoundment under the Ordinance. Therefore, we ask that vehicles be moved into your driveway prior to a snow event where accumulation is expected.



Keep children away from the streets and snow piles within or near rights-of-way when plow trucks are present.

When there is accumulating snowfall during the day or night, we make every attempt to keep the streets clear, even if it means plowing day and night. If you have any questions regarding this policy, please contact the Public Works Department at 317-335-3493.