Town of Mccordsville Contract Renewal

	Count	Scope	Standard Investment	Premium Investment	Total:
Workstations*	23	**Standard**: General Support, Patching/Updating, Analytics/Alerting, Remote support, Asset Mgmt, Security hardening, Preventative Maintenance, Hardware/Warranty/Replacement, **Premium**: Standard Investment+ Software Cataloging, Monitor/Remediate/Restore.	**Standard** **$45** /device/month	**Premium** **$50** /device/month	$1,035 or $1,150
Servers	1	(*Following Premium scope outlined for Workstations*)	**$50** /per server/month	-	$50
Switches	4	Ongoing support, Analytics / Network Monitoring, Asset Mgmt, Security hardening.	**$20** /device/month	-	$80
Routers / Firewall / Sec Appliances	1	Ongoing support, Analytics / Network Monitoring, Asset Mgmt, Security hardening / NAS	**$40** /device/month	-	$40
Backup & Disaster Recovery	1 Server 2.5TB	Server backups, File Recovery, Disaster Recovery, and offsite backup.	**$45** /TB/month **$15** /Server License /month **$5** /Desktop License /month	-	$82.50
Office 365 Tenant Admin*	43	**Standard**: User, Teams, Groups, Roles, Resources, and Billing mgmt. Admin Centers: Exchange, Search & Intelligence. **Premium**: The only additions are Admin Centers. Admin Centers: OneDrive, SharePoint, Teams, Security, Compliance.	**Standard** **$1** /user/month	**Premium** **$3** /user/month	$43 or $129
Duo 2FA Tenant Admin	43	Duo MFA Edition license, management of user enrollment, role assignment, token and phone changes	**$4** /user/month		$172
Reporting / Analytics		Regularly scheduled health checks, reports, Quarterly Business Review Report, and analytics regarding the customer's network.	**Included**		
24/7 Remote Support		Every minute of every day of the entire year; nights, weekends, and holidays, there absolutely has to be someone there to handle any serious situation or emergency that may arise. This is not even debatable.	**Included**		
Project Management		Cradle-to-Grave project management planning.	**Included**		
				Total:	**Standard** **$1,502.50** **Premium** **$1,703.50**